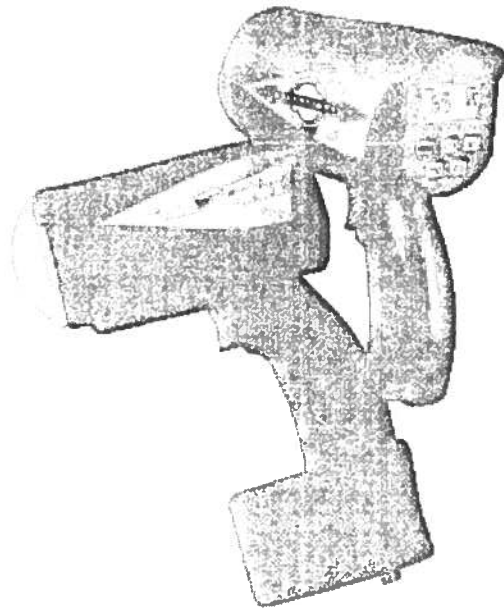




GHD™

Scout™



User's Manual
Canada Variant • Rev 25/Aug/2010



GHDTM ScoutTM

User's Manual

Canada Variant • Rev 25/Aug/2010

*This manual is the most current version
and supersedes all other manuals.*



SONCELL NORTH AMERICA
A PUBLIC SAFETY COMPANY

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About This Manual

This manual contains valuable information to help you set up, use and maintain your radar, so you can extend its life and keep it at peak performance. Please take a moment to read through it, and keep it handy for future reference.

Note the following symbols in this manual:



Indicates a warning message about safety precautions. Please read it carefully.



Indicates a helpful tip or precaution to note.

1. Safety Information

All service needs should be referred back to the manufacturer or to your local authorized service center.

WARNING



- Do not over voltage the radar - it can damage the unit! See notes.
- When replacing batteries in the SCOUT you should replace all 6 with new batteries even if you suspect that only one cell is defective.
- Use rechargeable Nickel-Metal-Hydride batteries only.
- The GHD and the SCOUT are designed to operate off of conventional +12 VDC (10.8 to 16.5 VDC) from their power cables. In addition the SCOUT is also designed to operate at 7.2VDC from the internal batteries. Over voltage to the power cables or incorrect batteries can cause damage.

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Welcome to Decatur Electronics, Inc.

Thank you for choosing this Decatur Electronics product — A highly advanced traffic radar unit that will reward your department with years of dependable service. Both the Genesis Handheld Directional (GHD)™ and Scout™ incorporate high performance and long range, with many leading features. We urge you to study this manual before using the GHD or Scout so you can maximize the benefits of this sophisticated radar device. We believe you will be pleasantly surprised by the features and advantages.

If you are as pleased with its performance as we think you will be, ask your Decatur sales representative about other Decatur products including the Genesis™ line of radars, the Onsite™ line of speed trailers, dollies, and pole signs and the Responder™ line of in-car video systems.

Traffic officers told us exactly what they wanted in a radar device - and we built it. Try any one of our products and see if you don't agree that it is the best-in class!

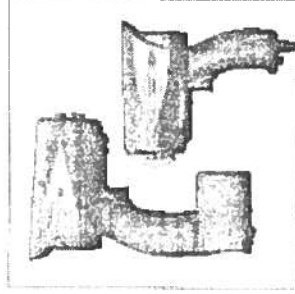
—The Management and Staff at Decatur Electronics,
The Nation's Oldest Radar Company

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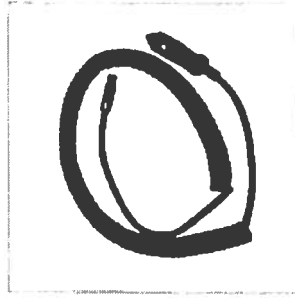
2. Receiving Inspection

When you receive your radar, inspect all components for freight damage that might have happened during shipping or unloading.

- Notify the freight company immediately of any damage, preferably while the driver is present.
- Record the damage on the bill of lading and keep a record of the problems or damage.
- The package should include the following pictured items along with this User's Manual.



Scout or GHD Radar



Detachable Power Cable (Scout)



Batteries/Battery Holder (Scout)

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- Opening the GHD or the SCOUT (other than battery replacement) automatically voids any warranty still in effect. There are no user serviceable parts inside.
- Do not expose the GHD or the SCOUT to excessive moisture. Never submerge the device. Violation of these guidelines may void the warranty.
- Do not drop the GHD or the SCOUT on hard surfaces since damage could occur. Units damaged by dropping or abuse are not covered for warranty repair.

3. Getting Started

3.1 Introduction

The GHD and SCOUT are stationary radars that give you the option to track vehicles approaching, receding, or moving in both directions simultaneously. Directionality dramatically enhances the target selection process. For example, if the radar is set in toward (t) mode, it will track only vehicles coming toward the radar and ignore all vehicles moving away from it! In heavy traffic situations, you can choose to make traffic moving in either direction invisible to the radar.

3.2 Battery Charging - SCOUT

The SCOUT is designed to operate off of six (6) rechargeable Nickel-Metal-Hydrate batteries (or off the DC power cord). When you first receive your radar, the batteries will need to be charged for the first time before using. Once batteries have been charged if you do not use the SCOUT for 3-4 weeks, you will want to recharge the batteries before use in order to get the full run time. To charge batteries for the first time or to replace the batteries following steps 3.6 to 3.7.

3.3 Removing the Battery Holder - SCOUT

The battery holder is located inside the handle of the SCOUT and is accessed by means of a sliding door. When first received, the holder should already have batteries installed, but if not then you will need to remove the holder and loaded it with batteries. To remove the battery holder slide the battery cover to the right until the battery holder is released as shown in Figure 3.3. The door can be completely removed from the slide.

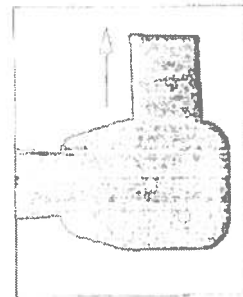


Figure 3.3

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3.4 Battery Installation - SCOUT

Insert the batteries into the battery holder following the polarity guide that is on the inside of the battery holder (Figure 3.4a.) Once properly loaded the battery holder will look like the example in Figure 3.4b

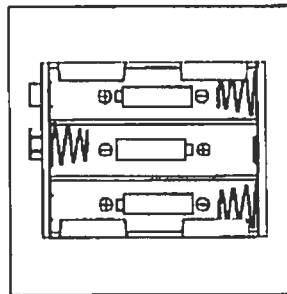


Figure 3.4a

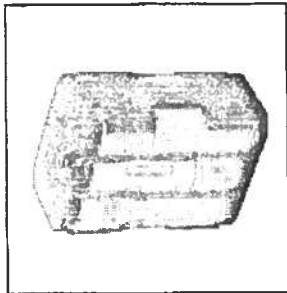


Figure 3.4b

- • Note that the negative side of each battery goes to the spring contacts of the battery holder.

3.5 Inserting the Holder into the SCOUT

The battery holder is designed so that it can only make contact with the power connections inside the gun if the holder is slid into the gun in the correct way. If you look closely at the holder you will see that there is a positive and negative terminal on it. These need to be inserted into the gun with the terminals located at the top as shown in the picture below.

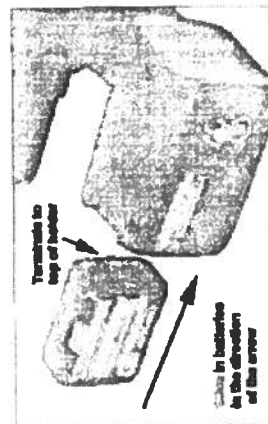


Figure 3.5

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Once the batteries have been properly loaded into the holder and the holder has been inserted into the handle of the gun then the door can be put back in place and slid closed. If you have not already charged the batteries using an optional NiMH charger, you are now ready to charge the batteries using the power cable.



- If the holder has been placed incorrectly into the handle the door can not be put back in place and closed..

3.6 Charging the Batteries - SCOUT

The power cable that comes with the SCOUT can be used to either power the SCOUT directly from your vehicle receptacle or to charge the SCOUT's batteries. Once the batteries have been properly installed into the holder and inserted into the handle plug the power cord into the power connector at the base of the handle by aligning the red dot on the power cord's plug with the red dot on the connector (See Figure 3.6). Failure to align the plug with the connector properly will result in damage to the pins of the jack.

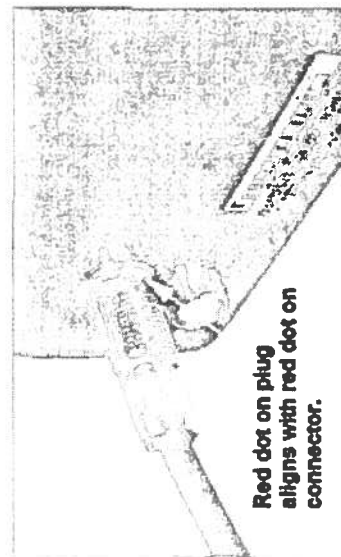


Figure 3.6

Next, plug the lighter plug into an active cigarette lighter receptacle in the vehicle. The red led on the lighter plug should come on showing that power is being applied to the SCOUT. With the SCOUT

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turned off, it will take approximately 2 hours to fully charge the batteries. Turning the SCOUT on with the cord plugged in will stop the charge cycle allowing the gun to be operated from the power cord. Batteries do not charge when the gun is turned on.

3.7 Charge Status Indicator (LED) - SCOUT

The status of the charge can be determined by the Charge Status Indicator LED located on the bottom of the handle (See figure 3.7). The table below defines the status.

- Fast blinking green light = checking battery condition
- Medium blinking green light = charging battery
- Solid green light = charged
- Solid red light = charging error

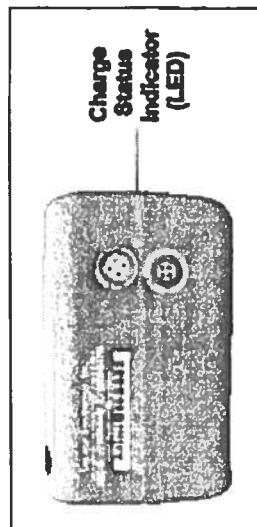


Figure 3.7

The normal charging sequence is fast blink for 60 seconds, medium blink until batteries are fully charged (approximately 2 hours for fully discharged batteries) and solid green once batteries are charged.

The gun can be left to charge indefinitely. The charging circuit will automatically shut off once charging is complete.

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- The SCOUT must be OFF or the batteries will not charge. You can not operate the SCOUT and charge the batteries at the same time.
- Best performance from your batteries is obtained when recharged at temperature between 10°C and 45°C. Recharging outside of that temperature range may result in reduced battery life or incomplete charging.

3.8 Battery Run Time - SCOUT

How long the SCOUT can operate between recharges depends upon several factors including the milliamp hour (mAh) capacity of the batteries, age of the batteries, and how the SCOUT is used. Generally a set of 6 new 2500 mAh batteries fully charged should run for approximately 1 week between recharges given normal use.

3.9 Replacing Batteries - SCOUT

When replacing the batteries with new ones remember to use only rechargeable Nickel-Metal-Hydrate batteries and to replace ALL the batteries at the same time even if you suspect that only one battery is bad. Follow the instructions listed in steps 3.2 through 3.7 for proper installation and charging when replacing batteries.

3.10 Connecting the Power Cord - SCOUT

If you choose to run off the power cord instead of the internal batteries, connect the power cord to the receptacle on the bottom of the SCOUT being sure to properly align the plug on the power cord to the connector on the bottom of the SCOUT. The SCOUT automatically will switch from the internal batteries to the power cord for power when the unit is turned on.

3.11 Plug In the Power Cord - GHD & SCOUT

Plug the radar's power cord into your vehicle's cigarette lighter receptacle. If you are using a separate battery pack as a power source, plug the radar's power cord into the battery pack's receptacle.

3.12 Control Panel Functions

The operation of the GHD and the SCOUT are controlled by the five-button key pad and the trigger.

3.13 Measuring Target Speed in Faster Vehicle Mode

By default, the radar operates in Strongest Signal mode. You can activate faster mode by pushing the FAST button.



- The GHD and the SCOUT have the same functions and features. The major difference is that the SCOUT can be powered from the internal Nickel-Metal-Hydrate (NiMH) batteries without being restricted by a power cord.

4. Components - GHD & SCOUT

4.1 Control Buttons

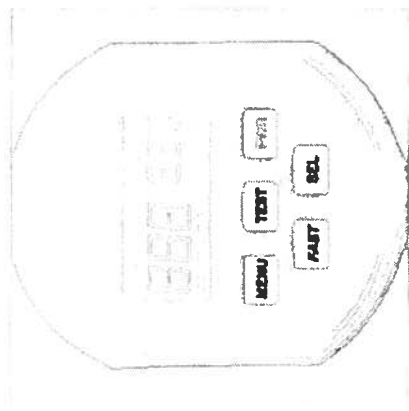


Figure 4.1
Faceplate Display and Control Buttons

- When you press the button of a valid function, the system beeps to acknowledge the command if BEP (beep) is set to On.

MENU: The MENU button lets you view the options you can change. Repeatedly pressing the MENU button advances through the programmable features.

SEL: The select (SEL) button lets you choose the settings in each of the menu options. To change a menu option, press the SEL button.

TEST: When you press the TEST button, the radar runs a self test.

FAST: When you pressed, the radar enters Faster target mode.

PWR: The PWR button turns the radar on and off.

4.2 Display

4.2.1 Number Segments

The three large digits (888) on the left display the vehicle speed. The three small digits on the right display either the locked speed or Faster target speeds depending on the setting you have selected (see Figure 4.2).

4.2.2 Status Indicator Icons

The following icons can appear at the top and bottom of the display screen and describe the following conditions:

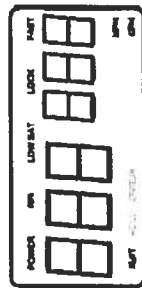


Figure 4.2
Number segments and status indicator icons.

POWER: When POWER appears, the power is on.

RADIO FREQUENCY INTERFERENCE (RFI): Indicates that excess RFI energy is present. The radar automatically inhibits all speed measurements. No new speeds display in the display window or transmit via the serial port while this icon is active, and if the system is displaying a locked speed, the speed will remain locked. When the RFI condition no longer exists, the system will resume normal operation. Possible causes of this condition are the patrol vehicle's FM communications, proximity to radio stations and other broadcast equipment.

LOW BATTERY (LOW BAT): Indicates that your vehicle's battery (or your separate battery pack) may be low on power. The system will not transmit or display any new speeds while LOW BAT appears, and if the system is displaying a locked speed, the speed will remain locked.

5. Operating Modes

The MENU and SEL buttons on the GHD & SCOUT control panels are used to review and change programmable settings. The radar gun will remember the settings you last set when it is turned off and will power up with them.

5.1 Menu

You can use the factory default settings or you can select your own settings. To select a setting, repeatedly press the MENU button until the setting you want to change appears. Then press the select (SEL) button to advance through the selections for that setting. When you have made your selection, release the buttons and your new settings will be in effect. If neither MENU or SEL is pressed after 2 seconds, the radar gun will return to normal operating mode, capturing whatever settings you have selected to that point. Figures 5.1 and 5.2 show the menu setting choices.

Letters Displayed	Factory Default	Factory Default Selection	How Default Setting is Displayed
Dir	Direction 1 = forward A = away BA = forward & away (Default)		d i r t A
BL	Backlight On/Off (Default = On)		b L On
Aud	Audio Volume 4-8 (Default = 4)		Aud
SEN	Sensitivity 1-6 (Default = 6)		S E N 6
SLH	Speed On / Off (Default = On)		S L H On

Figure 5.1a
Menu Settings

LOCK: Indicates that the speed previously displayed on the left window is now locked and will appear in the right window.

FAST: Indicates that the radar is in Faster mode. When the device is not in Faster mode, it is in Strongest Signal mode, which is the default mode.

XMIT: Indicates that the radar is transmitting.

HOLD: Indicates the system is not transmitting.

ERROR: Indicates that the radar has detected an internal hardware error which can affect the operation of the radar device. You should turn the gun off and back on. If the problem persists, contact Decatur Electronics at 800.428.4315 for assistance.

KM/H: The radar displays speeds in kilometers per hour, KPH appears in the display.

4.3 Trigger

The radar transmits and receives microwave energy when you pull the trigger. To measure the speeds of target vehicles, pull and hold the trigger. When you want to lock a speed, release the trigger then quickly pull it again (within 1/2 second). The radar will take the speed in the left display when the trigger is released, move it to the right display, and lock it in. The right display will then flash alternately between the locked speed and a directional indicator (it means the target vehicle is moving toward you, and A means it is moving away from you). As long as you continue to hold the trigger, the radar will continue to track targets and display their speeds in the left display. The locked speed clears when you pull the trigger again.

4.4 Mounting Configurations

The radar is designed for hand-held operation. Optionally, you can mount it to a standard camera tripod.

5.2 Directional

The radar lets you easily select and focus on vehicles approaching or receding from your stationary patrol position.

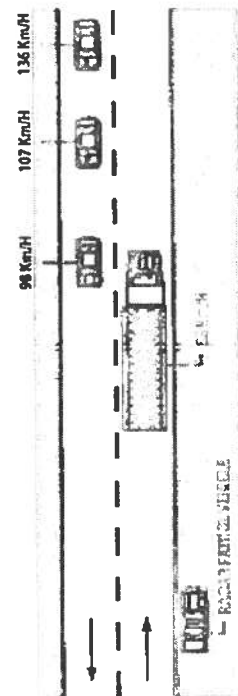


Figure 5.2a
Evaluating multiple targets in Faster Mode.

While in directional mode t (toward only), the radar gun does not track the truck going 88 km/h. It displays the car going 98 km/h.

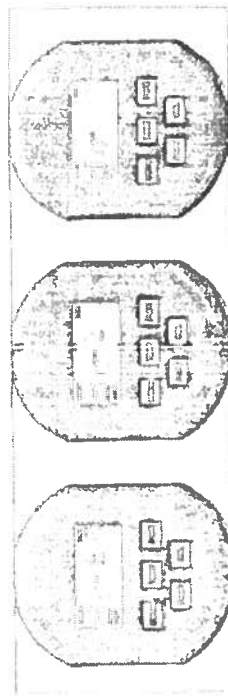


Figure 5.2b
The directional setting displays tA, t or A

You can change the dir option to t to display only the speeds of targets coming toward you or A to display only the speeds of targets moving away from you. When you are in t A mode, the radar will display a t or an A depending on the direction the target is traveling. If the radar cannot determine the target direction, the direction indicator will not display. Target direction, t or A, will display in the right window to indicate the target's direction unless the right window is in use by another function.

5.3 Strongest Signal Mode

All radar track the strongest signal, an essential function of tracking history. The radar defaults to the strongest signal-tracking mode and will stay in this mode until you press the FAST button. In Strongest Signal tracking mode, the radar displays the speed of the vehicle with the strongest return signal, which is often the closest car. This speed appears in the left window.

5.4 Faster Mode

The advanced signal processing algorithms in the GHD & SCOUT simultaneously track multiple vehicles. In Faster mode, the radar takes the strongest return signal and uses it as a reference level. It then looks at the return signal levels from all other vehicles going faster than the strongest vehicle and compares them to that reference level. It will display the speed of the vehicle that is moving faster than the strongest signal and is the next strongest target. In multiple target situations, the next strongest target going faster than the strongest is often closest to the strongest vehicle. The FAST icon illuminates when in faster mode.

There are two different Faster target modes: Faster-Toggle mode and Faster-Hold mode.

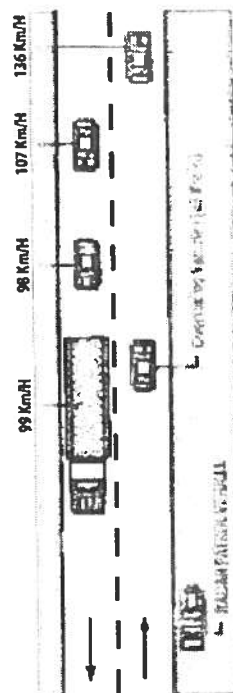


Figure 5.4
The vehicle going 70 mph is the next strongest target going faster than the strongest.

5.5 Faster-Toggle Mode

In Faster-Toggle mode, you can toggle between the Faster and Strongest Signal targets by pressing the FAST button (the FAST icon illuminates.)

6. Serial Output Mode

The GHD and the SCOUT have an RS232 communications port on the bottom of the handle. Using a custom RS232 communications cable, you can connect the radar and transmit data to display signs, in-car video, and PCs for recording and analyzing speed data. Figure 6 illustrates the location using the SCOUT as an example.

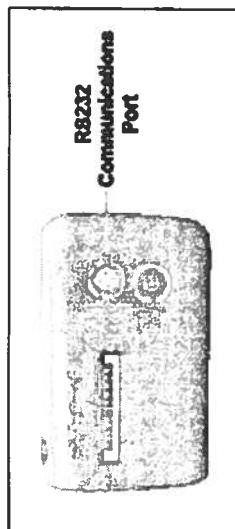


Figure 6
Port location as shown on the SCOUT.

7. Performance Tips

Understanding potential radar interference and what to do when it occurs can greatly increase the radar's performance.

7.1 How Radar Works

Determining a vehicle's speed begins with the radar gun transmitting a beam of microwave energy (radio waves) at an approaching or departing target vehicle. When energy from this beam strikes a vehicle, a small amount of the beam is reflected back to the antenna. The reflected signal frequency shifts by an amount proportional to the speed of the target vehicle. This is known as the Doppler effect. The radar device then determines the target vehicle speed from the difference in frequency between the reflected and transmitted signal.

7.2 Interference Sources

When properly installed and operated, Doppler radar technology is accurate and reliable. However, variations in the environment can cause situations and circumstances, which can cause spurious responses which are readily identified by a qualified operator. Signs that a speed is spurious can include the following characteristics:

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To switch from Strongest Signal target to Faster target, press and release the FAST button. The speed of the vehicle returning the strongest signal will continue to appear in the left window, and the speed of the next strongest target going faster than the strongest will appear in the right window. The system will remain in Faster mode until you press the FAST button again or until you lock a speed, which automatically switches the gun back to the Strongest Signal target.

- In Faster-Toggle mode, the radar gun locks only the strongest vehicle speed.

5.6 Faster-Hold Mode

To use Faster-Hold mode, make sure you have selected Faster-Hold in the menu (FSt 0). Press and continue to hold the FAST button. When active, the faster vehicle speed is in the left window. If there are no faster vehicles, the display will be blank. When you release the FAST button, the gun will automatically switch back to the strongest signal.

If you lock the speed of the fast vehicle, the LOCK and FAST icons will designate that the locked speed is a faster target lock. If these icons do not appear, the lock is on the strongest target.

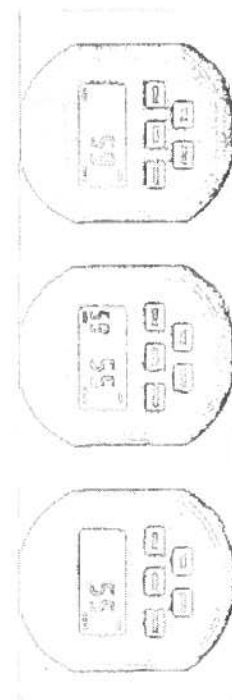


Figure 5.6
Strongest signal > Faster-Toggle > Faster-Hold

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The following table shows the effect that an increasing angle has on a displayed speed.

Actual Speed	Horizontal Angle Degrees										
	0°	1°	3°	5°	10°	15°	20°	30°	45°	60°	90°
50 km/h	50	49	49	49	49	48	46	43	35	25	0
65 km/h	65	64	64	64	64	62	61	56	45	32	0
80 km/h	80	79	79	79	79	77	74	69	56	40	0
90 km/h	90	89	89	89	88	86	84	77	63	45	0
100 km/h	100	99	99	99	98	96	93	86	70	50	0
110 km/h	110	109	109	109	108	106	103	95	77	55	0

Table 7.2.1b
Actual and displayed speeds at different antenna-to-target angles.

Small angles (less than 10°) have little effect on accuracy. As the angle increases, the displayed speed decreases. At 90°, the target speed is 0—grossly incorrect. Cosine Effect will always result in a target speed being displayed that is less than the actual speed of the moving motor vehicle, which will always be advantageous to the motorist.

7.2.2 Fan Interference

Fan interference is the most common form of interference that you are likely to experience. It is caused when the radar measures the speed of the vehicle blower fan. Changing the fan speed causes a proportional change in the display speed.

7.2.3 Electromagnetic Interference (EMI)

Operating electric motors may produce EMI. With the DSP algorithms the GHD and Scout has eliminated this.

7.2.4 Feedback Interference

When the radar beam is directed at computer screens, streetlights, and other electronic devices, it can display spurious speeds. To correct the interference, relocate the radar gun antenna.

- A valid target motor vehicle speed in the operational range will always override the source of interference and will be confirmed by the audio component. (See paragraphs 7.2.2 through 7.2.8.)
- The Doppler tone will lack the pitch and clarity component.
- Speeds are irregular.
- Speeds appear to track with the engine speeds.

7.2.1 Angular Interference (Cosine Effect)

The cosine effect causes the system to display a speed which is lower than the actual vehicle speed. This condition occurs when the target vehicle's path is not parallel to the antenna, including conditions such as the vehicle traveling on a curve or hill.

As the angle between the beam of the antenna and the target vehicle increases, the displayed speed decreases. Ideally, an angle of zero (0) degrees is preferable, because the displayed speed is the actual target vehicle speed. However, in all uses of police radar, the radar device is always at a slight angle to the target vehicle to avoid collisions.

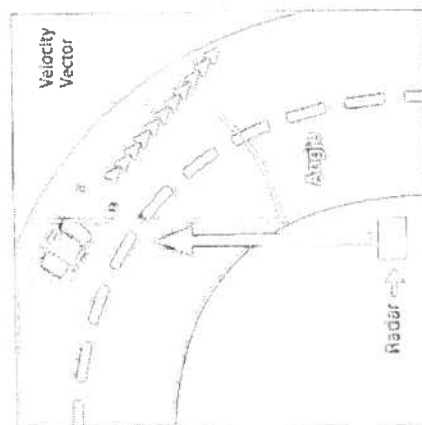


Figure 7.2.1a

An angle between the antenna and the target vehicle causes the cosine effect.

7.2.5 Multi-Beam Cancellation

The GHD and the SCOUT are immune from multi-path cancellation.

7.2.6 Radio Frequency Interference (RFI)

The GHD and SCOUT radars contain an RFI detection circuit that detects excess radio frequency energy. When stray radio frequency energy reaches an excessive level, the system displays an RFI message and stops processing and displaying speeds. The system resumes normal operation when the RFI condition no longer exists. At that time, any locked speeds will display again.

7.2.7 Scanning

The GHD and SCOUT are designed to be used while attached to a solid mount or hand-held in a steady position. Moving or "scanning" the antenna past stationary objects can cause the system to detect motion. Obtaining a speed reading from scanning will not happen when you properly use the radar.

7.2.8 Vehicle Ignition Interference

The GHD and SCOUT have been designed to operate from the vehicle's cigarette lighter receptacle (or from the 6 internal AA Nickel-Metal-Hydrate batteries located in the base of the handle in the case of the SCOUT). When connected to the cigarette lighter receptacle it should be noted that some vehicles exhibit excessive alternator noise at the lighter receptacle. In these rare cases, the radar can exhibit erratic readings, especially when the vehicle's electrical system is operated under heavy load. Wiring an accessory outlet directly to the battery minimizes the effect. If you are operating off of the gun's internal batteries then vehicle ignition interference will not be a factor.

If you suspect your vehicle's electrical system, contact Decatur Electronics' Customer Service Department for more information.

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8. Testing the Device

8.1 Operator-Requested Self Test

Pressing the TEST button initiates a comprehensive system self test, which checks the numeric displays and runs a target speed simulation. The self test checks:

DISPLAY TEST: Allows the operator to verify that the digit segments and status LED lights are working correctly and that none of the pixels in the number segments are burned out.

CIRCUITRY TEST: The system checks the Internal circuitry. If the unit passes all internal checks, the message PASS will be displayed. If an error should occur then FAIL will appear in the display window.

SPEED SIMULATION TEST: The radar verifies speed accuracy using synthesized Doppler frequencies corresponding to a series of four simulated speeds: 25, 50, 75, and 100 km/h.



- Section 8.1 must be completed by the officer prior to enforcement and at the conclusion of the officer's tour of duty (if any enforcement action was taken).

8.2 Mini-Test

The tSt option is set to automatically perform a "mini" self test every 10 minutes.

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9. Care, Cleaning, and Storage

- Avoid spilling food, beverages and other liquids on the radar device.
- When you are not using or transporting the device, store it in its original packaging.
- To clean the radar device, dust it with a soft clean cloth, which is free of cleaning solutions.

10. Specifications

10.1 Antenna Parameters

K-Band	Type III
IACP	24.150 GHz
Nominal transmission frequency	12°
Nominal horizontal beamwidth	Linear
Polarization	(Vertical)
Nominal microwave power output	7 mW
Maximum aperture power density	<1 mW/cm ²
10.2 Environment	
Ambient operating temperatures	-30°C to +70°C
Maximum humidity	90% relative humidity (non-condensing) at 37°C

10.3 Speed Range Parameters

Speed Display Ranges	Minimum	Maximum
kph	20	337

10.4 Power Consumption Parameters

GHD	8.5VDC - 16.5VDC
Supply voltage range	8.5VDC
Low voltage trip w/ antenna on	

SCOUT

Supply voltage range (with power cord)	8.5VDC - 16.5VDC
Low voltage trip with antenna on (with power cord)	8.5VDC
Battery supply voltage	7.2VDC
Battery low voltage trip w/antenna on	6.3VDC

GHD AND SCOUT when using power cord

All currents measured at 13.8VDC with backlight on and speaker on (volume = 4).

Standby (antenna off)	.105 amperes
Antenna ON (no targets displayed)	.170 amperes
Antenna ON ("55" target displayed)	.172 amperes
Antenna OFF (segment check "888 888")	.116 amperes
Antenna ON (segment check "888 888")	.180 amperes

10.5 Accuracy

The speed calculations of any radar Decatur Electronics produces are 100% accurate. The display precision is as follows:

± 1 unit of measure in stationary mode of operation.

11. Legal Requirements

11.1 FCC Document

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554

GRANT OF EQUIPMENT AUTHORIZATION
Certification

Decatur Electronics Inc
715 Bright Street
Decatur, IL 62522
Date of Grant: 02/28/2000
Application Dated: 12/21/1999
Attention: Randall Sanner

NOT TRANSFERABLE
EQUIPMENT AUTHORIZATION is hereby issued to the named GRANTEE,
and is VALID ONLY for the equipment identified hereon for use under the
Commission's Rules and Regulations listed below.

FCC IDENTIFIER HTRCR-1KD
Name of Grantee Decatur Electronics Inc

Equipment Class: Part 15 Field Disturbance Sensor
Notes: Traffic Safety Radar

Grant Notes	FCC Rule Parts	Frequency Range (MHZ)	Output Watts	Frequency Tolerance	Emission Designator
	15	24075 - 24175		%	

Mail To:

EA96328

12. Frequently Asked Questions (FAQ)

Q. *My radar gun will not power up. What should I do?*

A. If operating off the batteries check to make sure they are charged. If operating off the power cord, then check to make sure that the power cord is properly plugged into the power source. If the LED on the lighter plug is off, you have blown the fuse. If the LED (light) on the connector is on, you have power. If your radar still does not power up, call Decatur Electronics at 800.428.4315.

Q. *My radar gun has poor range. How can I remedy this?*

A. Verify that the antenna has no obstructions in front of it. If the gun still has poor range, increase the sensitivity level (SEn). If you still have this problem, contact Decatur Electronics.

Q. *Will my radar work while my vehicle is moving?*

A. No, the GHD and SCOUT radar guns are a stationary only models, so your vehicle should be parked. You need to hold the radar steady while operating it.

Q. *What if I drop my gun?*

A. The unit is extremely durable. Simply power up and perform device test. If the gun doesn't appear to work properly, contact Decatur Electronics.

Q. *Does Decatur Electronics carry other law enforcement products?*

A. Yes, the Genesis™ series of radars - Genesis-VPD™ (Directional), and the Genesis-II Select™ and Genesis-II Directional™ dash-mount moving radar products, and Responder™ series of in-car video solutions.

13. Warranty

TWO-YEAR RADAR WARRANTY

Decatur Electronics, Inc. guarantees the radar to be free from defects in workmanship and material and to operate within specifications for a period of two years. During this period, Decatur Electronics will repair or replace, at its option, any component (excluding batteries) found to be defective, without cost to the owner, providing you return the unit to the factory or to a Decatur authorized warranty service center.

The full warranty on parts and workmanship does not include normal wear and tear, crushing, dropping, fire, impact, immersion, over tightening of screws or damage from attempted repair or modifications by unauthorized service agencies.

For repairs, simply return the unit (transportation prepaid) directly to the factory or to a Decatur authorized warranty service center. Refer to section 14 Service Return Procedure.

TWO-YEAR WARRANTY EXCEPTION

If you purchased the unit under a special buying program, such as a provincial purchase contract, etc., the above warranty may not apply. Please refer to the buying program contract for the appropriate warranty terms or contact Decatur Electronics.

If you are interested in an extended warranty contact your sales representative to discuss options.

14. Service Return Procedure

If you have questions, want a quick problem diagnosis, or need to return your radar unit to the factory:

- Call Decatur Electronics Customer Service and ask to speak with a Customer Service Representative. Have the serial number of the radar unit ready.

Phone: 800.428.4315

Fax: 217.428.7508

If you need to return your radar unit to Decatur Electronics:

- Ask to arrange for a Return Authorization Number. You will need to give the serial number of the radar that is to be serviced. The serial number is located on the bottom of the handle.
- Return ALL of the radar's parts in the original packaging (transportation prepaid).
- If so directed, include a note describing the problem and/or the incident that resulted in the problem. Failure to do so can delay the return of your radar device.
- Based on the information that you have given, the Customer Service Representative will issue you a return authorization (RA) number. Write the RA number on your note and shipping label.
- Return the system to:
Decatur Electronics, Inc.
3433 East Wood Street
Phoenix, AZ 85040 USA
RA# XXXXXX

The customer is responsible for the shipping charges to send the system to Decatur Electronics.

If we receive a system from a customer COD that is still under warranty, we will charge the customer for the amount of COD freight charges plus an additional 10% for handling after we repair the

system. Also, we will add COD and a 10% handling fee to the repair bill for out-of-warranty repairs.

The customer is responsible for all shipping charges to the Decatur service location. Decatur does not accept incoming COD shipments. Decatur Electronics will pay the freight (up to \$10.00 US) for shipping the system from the repair facility to the customer, providing the system is still under warranty. We will charge the customer for any shipping charges above the initial \$10.00. If you want to ship your package express or next day air, we will invoice you for these freight charges.

If your radar is out of warranty and you would like to know the cost of repair prior to the actual repair work being performed, Decatur would be happy to give you a repair estimate. To obtain an estimate, request it either on the paperwork you submit with the radar when you send it in for service or when you obtain a Return Authorization (RA) number. Decatur provides estimates only upon request.

The initial charge for an estimate is currently \$50.00 US per unit if your radar gun is not under warranty plus the return shipping and handling fees. If, after reviewing the estimate cost, you decide not to have your radar repaired, you will be invoiced \$50.00 as a minimum charge. If you decide to have your radar gun repaired, you do not owe the estimated charge (the charge is waived) and only pay the amount stated in the estimate.

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15. How to Order Additional Products

You can order upgrades to the GHD or to the SCOUT (when available) as well as cases, power supplies, tripods, and tuning forks. To see product descriptions or order products, see the Decatur Electronics Web site at www.DecaturRadar.com or call the sales office at 800.428.4315.

16. Communications Port

The RS232 communications port (COM) is located on the bottom of the handle right next to where the power cable plugs in. The serial communication has the following characteristics (8:n:1) and is transmit only:

One (1) start bit
Eight (8) data bits
No parity
One (1) stop bit
Transmission at 1200 baud

The unit transmits data as ASCII symbols in the following digit sequence:

ASCII [hundreds][tens][ones]
Carriage return<CR>
(<CR> = ASCII decimal value 13)

The radar unit sends the data in this sequence when the TARGET speed display changes. When you press the LOCK button, the radar transmits the following digital sequence:

[hundreds][tens][ones]<CR>
(<CR> = ASCII decimal value 13)

25/Aug/2010

User Notes:



www.DecaturElectronics.com

3433 East Wood Street, Phoenix, Arizona 85040, USA
800.428.4315 | 217.428.4315 | Fax 217.428.5302



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A PUBLIC SAFETY COMPANY

